

All samples must be accompanied by a covering letter or purchase order and, where possible, a reference to our proposal.

Samples and any other products produced during the tests are kept for a period of 3 months, starting from submission of the test report. Unless requested otherwise by the customer, Iterg will dispose of the said samples and products at the end of this period.

Advice on sending samples

Please ensure that you pay careful attention to packaging and dispatching when sending samples to Iterg.

GENERAL RULES	
Packaging: - Please use "plastic" packaging where possible - Ensure that the packaging is waterproof	Samples must be packaged individually and labelled clearly.
Purchase order	Please attach a covering letter or purchase order stating full customer details, including the intracommunity VAT number, and a specific description of the work to be carried out (where relevant, specify Iterg's proposal number PR .../.../..).
Transport	Please use a quick method of transport. N.B. We cannot receive samples on Saturdays and public holidays.
SPECIFIC RULES	
For tests relating to oxidation and antioxidation (e.g. peroxide value, tocopherols, Rancimat), vitamin content, and, more generally, unstable volatile compounds	
· SAMPLES OF OILS AND FATS	
Packaging	Samples must be packed in airtight packages with as little empty space as possible. For oils, bubble nitrogen through the sample before closing the container (except for analysis of volatile substances). For very sensitive products, use ice blocks to keep the samples at low temperature.
Transport	Transport time must not exceed 1 to 2 days. Avoid transporting samples over the weekend.
· COMPLEX SAMPLES (matrices for extraction)	
Packaging	For some types of analyses and contexts, you may be required to block deterioration by freezing the product (wet products) or storing it in nitrogen (dry products).

Please contact us for further information
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